



County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 713, Los Angeles, California 90012
(213) 974-1101
<http://ceo.lacounty.gov>

WILLIAM T FUJIOKA
Chief Executive Officer

July 24, 2013

To: Supervisor Mark Ridley-Thomas, Chairman
Supervisor Gloria Molina
Supervisor Zev Yaroslavsky
Supervisor Don Knabe
Supervisor Michael D. Antonovich

From: William T Fujioka
Chief Executive Officer

A handwritten signature in black ink, appearing to be "W. T. Fujioka", is written over the printed name and title.

Board of Supervisors
GLORIA MOLINA
First District

MARK RIDLEY-THOMAS
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

STATUS REPORT ON WORKERS' COMPENSATION CLAIMS ADMINISTRATION SYSTEM CONVERSION AND REQUEST FOR PROPOSALS

On February 28, 2012, the Board approved the recommendation to execute a sole source contract with P&C Claims, Inc. (P&C), for application hosting and maintenance services to support the workers' compensation claims administration system (System) and a conversion to a system with a relational database. At that time, the Board instructed the Chief Executive Officer (CEO) to immediately initiate the Request for Proposals (RFP) process for a workers' compensation claims administration system and to report back in July 2012, and every six months thereafter, on the status of the RFP development and the conversion of the current workers' compensation system to a relational database system. This memorandum provides the third status report on the system conversion and RFP development.

Conversion of Genlris to ClaimsVision

The CEO and P&C are engaged in a system conversion that will replace the current System (Genlris) with ClaimsVision. Initial discussion began in April 2012, and led to the development of a Project Charter. CEO and P&C have identified personnel to oversee the conversion of data from Genlris to ClaimsVision, configure necessary business processes and reporting, assure robust interfaces, and perform user-acceptance testing. Currently, CEO Risk Management Branch staff is navigating the operational claims management component of the system in a "sandbox" environment. Development in this area will continue through 2013.

During the last six months, the primary focus has been on the development of automated interfaces and conversion tools that will convert legacy data to the new system. The standard interfaces nearing completion include: Bill Review, Claim Search, California State Reporting FROI (First Report of Injury) and SROI (Subsequent Report of Injury), and Reporting Solutions. P&C anticipates the standard interface programming to be complete by the end of July 2013.

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Conversion of GenIris to ClaimsVision (Continued)

Milestone/Phase	Scheduled Completion
Development of Hierarchies	January 2013
Conversion of Static Historical Data	November 2013
Go-Live Simulation	December 2013
Quality Assurance – Unit Testing	February 2014
Quality Assurance – User Acceptance Testing	February 2014
Final Implementation	March 2014
Go Live	March 2014
Post Live Support and Project Closure	April 2014

Request for Proposals for New Workers' Compensation System

On March 2, 2012, CEO issued a Work Order Request for Assistance with Solicitation for a Workers' Compensation Administration and Management Information System under the Risk Management and Insurance Consulting Services Master Agreement. Warren, McVeigh & Griffin, Inc. (WMG) was selected to assist in the development of the Statement of Work (SOW), RFP, and assist in the selection of a contractor.

After soliciting a needs assessment from various system users, WMG developed a draft SOW. The finalized SOW will be used to complete the RFP and proposal evaluation form. CEO staff plans to have a draft RFP and SOW completed by January 2014. These documents will be sent to County Counsel and the Chief Information Office for review and comment.

The CEO plans to release the RFP in April 2014, after implementation of the ClaimsVision workers' compensation claims administration system, and provide the Board with a selection and recommendation in December 2014.

The CEO will provide another status report to the Board in January 2014.

If you have any questions or would like additional information, your staff may contact Steven T. Robles, Assistant Chief Executive Officer/County Risk Manager, at (213) 351-5346.

WTF:BC
STR:AR:rn